Lauren Pilarte

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EDUCATION

Baruch College | *CUNY, Zicklin School of Business* | **GPA: 3.3** *Expected June 2028*
Bachelor of Science in Computer Information Systems
Minor in Communication Studies
Dean's List

PROFESSIONAL EXPERIENCE

La Casa De Frida – Bronx NY **May 2026 – Present**
Waitress / Bartender

- Emphasized friendly customer service in a fast-paced restaurant environment.
- Acquired and exercised proficiency in bartending skills.
- Navigated busy service floors efficiently while maintaining effective teamwork.
- Surpassed sales targets by 17% by up-selling appetizers, drinks, and entrees.

FootLocker Inc. - Bronx, NY **January 2025 – August 2025**
Cashier / Sales Associate

- Effective POS usage for transactions in accordance with company SOPs.
- Maintained a consistently organized cash float while simultaneous assisting team members to keep the sales floor organized, operationally efficient, and aligned with company standards.

Theater Arts Production Company School - Bronx, NY **January 2018 – June 2022**
8th Grade Math / Algebra 1 Tutor

- Provided individualized tutoring sessions, reviewed notes, assignments, exams, with students, which resulted in an increase of average grades by 10-15% or more.
- Created personalized study materials and practice problems to strengthen students understanding.

VOLUNTEER EXPERIENCE

Lower East Side Ecology Center - New York, NY **November 2025**
Pumpkin Smash 2024: Volunteer

- Assisted with event setup, including organizing refreshment stations and preparing sampling areas.
- Ensured proper hygiene and food safety practices to prevent cross-contamination between samples.
- Supported a sustainable, community-focused event by promoting composting and waste sorting practices.

SKILLS

Technical Skills: Microsoft Office (Proficient), Point-of-Sale Systems,
Soft Skills: Customer Service, Tutoring/Mentoring
Languages: Spanish (Fluent), Python (Working Knowledge)